

## Share/Loan ID List

Please refer to your statement for your two-digit Share and Loan ID numbers. For your protection, DO NOT write your Secret Access Code or Account Number below.

Membership Shares .....01

Checking Account .....75

## First<sup>SM</sup> Call Key Functions

- 1 .... Process Transaction. Always listen for "Service Completed".
- 9 .... Cancel Transaction.
- # .... Cancel your request and start again.

## OFFICE LOCATIONS

**Fairfield Main**  
1000 Union Avenue

**Vacaville**  
151 Elmira Road

**Paradise Valley**  
3330 N. Texas Street  
(inside Raley's)

**e-Branch**  
(707) 422-1342  
(800) 422-6988

[www.solanofirst.com](http://www.solanofirst.com)



Solano First - A Division of  
Valley Strong Credit Union  
P.O. Box 5040  
Fairfield, CA 94533

*The security of your Secret Access Code is your responsibility. If you believe that it has been lost or stolen, or has been used without your authority, IMMEDIATELY call (707) 422-1342 during normal business hours.*



**707-426-6815**  
**1-800-339-7828**

- Press 1** Main Menu of Services
- Press 2** New Card Activation
- Press 3** Lost/Stolen Card
- Press 4** Merchant Verification

### SERVICE CODES

#### ACCOUNT INFORMATION

- 10 #** Checking Balance
- 11 #** Other Share Balance
- 12 #** All Share Balances
- 13 #** Share ID Transaction History
- 14 #** Share ID Deposit History

#### CHECK INFORMATION

- 20 #** Specific Check Clearance
- 21 #** Recent Check(s) Clearance
- 22 #** Check Stop Payment
- 23 #** Check Copies
- 24 #** Check Reorder

#### TRANSFERS/WITHDRAWALS & ADVANCES

- 30 #** Share ID to Share ID Transfer
- 31 #** Share ID to Loan ID Transfer
- 32 #** Ready Line/HELOC/VISA to Share ID Transfer
- 33 #** Share ID Withdrawal (check mailed)
- 34 #** Ready Line/HELOC/VISA Advance (check mailed)

#### PAYROLL/ATM/ACH

- 40 #** Recent Payroll Transaction(s)
- 41 #** Recent ATM Transaction(s)
- 42 #** Recent ACH Transaction(s)
- 43 #** Recent POS Transaction(s)
- 44 #** Recent Debit Card Transaction(s)

#### LOAN ACCOUNT INFORMATION

- 50 #** Loan or VISA Balance
- 51 #** All Loan Balances
- 52 #** Recent Loan ID Payment
- 53 #** Loan ID Transaction History
- 54 #** Loan ID Payment Amount
- 55 #** Loan ID Payoff Amount
- 56 #** Advances for the Month (Ready Line/VISA)

#### TAX INFORMATION

- 60 #** Loan Interest Paid
- 61 #** Share Dividends Earned
- 62 #** Total IRA Contribution

#### ADDITIONAL REQUESTS

- 90 #** Change Access Code
- 91 #** Transfer to Solano First Operator
- 92 #** Change Language
- 93 #** Switch to New Account Number
- 94 #** Help
- 99 #** Change to Menu Mode
- 2 #** Goodbye

